

Detector Oy - Environment and quality policy



Quality is born of reliability

Our company considers it a matter of honour to offer our customers durable, high-quality products with long lifecycles. Our products and services have quality certification and our company also complies with environmental standard ISO 14001. Most of the products we offer are designed and produced in-house. The equipment we retail are top products carefully selected after tight scrutiny. Through our regular maintenance and repair services, we guarantee the equipment a long lifecycle.

We offer modular solutions of the highest quality. In production, we closely monitor not only the quality, but also the timeliness and faultlessness of the products in production. We systematically measure the accuracy, agility and flexibility of our supply. We listen to our customers by actively collecting feedback in order to be able to aim planning and development into the very things that our customers value. We enable online monitoring of equipment functionality and develop modern IoT solutions for the improvement of the safety and quality of this service.

An environment of safe and sustainable development

Regularly maintained gas detection equipment of the highest quality ensures a safe operating environment, which is particularly important in the detection of toxic, potentially explosive, and asphyxiant gases. Detector Oy is the only Finnish gas detection company with its own ATEX certified production, so our products are suitable for gas detection in potentially explosive atmospheres.

Our mission is "to make your environment safe" and according to our vision, we offer our customers "carefree safety", whereby they can focus on their core areas of operation and allow us as the experts in this industry to provide appropriately managed gas detection.

Developing our services in cooperation

According to our strategy, we focus our resources on our core competence and outsource where possible any services and operations that are the specialities of other organizations. Our accounting has already been outsourced for years and at the beginning of 2019 we transferred to digital accounting. Our payroll is outsourced, as well as our IT systems management and our cleaning and property maintenance services. We are also supported by other key people and organizations, including banks, the contact people of insurance companies, Finnvera, our auditor and the organization in charge of our health services.

Even in our core areas of operation, we engage in cooperation with our competent partners. Our maintenance department has six different partners around Finland. In cooperation with them, we can offer our customers throughout the country local, familiar and reliable operators. At the same time, this significantly reduces their maintenance costs because they do not have to pay for the costs of long-distance travel or accommodation. Partnerships augment our own expertise. Putting expertise to work and having trust and unflinching commitment are the cornerstones of a strategic partnership. The best solutions are created in cooperation.



Having thriving and service-minded personnel is a matter of honour to us

Our company considers it a matter of honour to serve our customers as well as we possibly can. Thriving and motivated personnel are among the most important resources of our company. We provide our personnel with comprehensive training in order to offer our customers a timely service experience of the highest quality. Our recruitment devotes efforts to diversified competencies and an educational level that meets the demands of the times. More than 50% of our staff are university graduates.

We devote efforts to the well-being of our personnel and their coping with work by regularly arranging staff development days, not forgetting recreation. We offer our personnel comprehensive services for well-being at work while our active occupational safety and health group maps and monitors their well-being on a regular basis.

Expertise and compliance with regulations

Our personnel have a high level of expertise and all of us maintain our professional skill by following the developments in our industry and society along with the changing requirements. We arrange comprehensive further training for our personnel on a regular basis. We know the laws and standards of our industry and observe them. As a guarantee of quality, we have been issued both ISO 9001 and ISO 14001 certification, as well as ATEX certification for our ATEX production and products.

We make sure that it is easy to work with us and we pledge to deliver what we promise.

Detector
And your environment is safe